Rental Terms and Conditions

RESERVATIONS: Rental rates are valid for one-day events. Rentals may be picked up the day before the event and returned the business day following the event. Additional days may be allowed with advanced notification. Rental reservations should be made as early as possible as items are available on a first-come, first-served basis.

CANCELLATIONS: All cancellations or reductions must be made 14 days prior to the event date. Additions are permitted but are subject to availability.

PAYMENT: A 25% non-refundable deposit is required to hold a reservation. The remaining balance is due before pickup/delivery. Setup and takedown services are available upon request and at an additional charge. Decorating services are also available upon request at an additional charge. Please make arrangements in advance.

CLEANING: Normal cleaning is included in the rental of linens, vases, and candle holders. Other items must be returned in pre-rented condition. A labor charge may be added for items requiring additional cleaning upon return. If any items were used to serve food, return scraped free of all debris and rinsed when possible. Shake out linens and scrape off excessive food debris before bagging. Bag linens only when dry. If candles are used, wax deposits should be removed from all holders.

DAMAGED OR MISSING ITEMS: Renters are responsible for items from the time of pickup/delivery until these items are returned. All rental items need to be protected from the weather. A 7% non-refundable damage deposit is added to all accounts. This deposit covers minor damage or missing items. Losses causes by negligence, improper use or total greater than the deposit will be an additional charge. If linens are returned with wax damage, the renter is responsible for the full replacement cost.

DELIVERY: Delivery is available and should be arranged at the time of reservation. Delivery charges are based on the location of the event. Please have someone available to accept the deliveries and sign the release of the materials.

Containers will be provided to keep rented items clean and undamaged. Use these containers to return the items. Rentals must be broken down and ready for pickup. Please repack items in the same way you received them to prevent damage.

Deliveries can be scheduled at any time with advanced notice. Please call for a quote.

LATE FEES: Items need to be returned the business day following the event. Late fees are 50% per day. Extra days may be arranged in advance at 20% per day.

RENTAL TERMS:

- 1. The personal property is rented to the Renter by This & That Event Rentals to be used only by the Renter at the designated address for the stated time period and is to be used solely for the purpose for which said equipment was manufactured and intended. This equipment cannot be subleased or used by others.
- 2. The Renter will return the rented personal property, with all attachments, accessories, parts and packaging thereof to the address of This & That Event Rentals during regular business hours in good

condition and repair, subject to reasonable wear and use. If the personal property is damaged, lost or stolen, the renter agrees to compensate This & That Event Rentals for the amount of the replacement cost.

- 3. The Renter promises to hold This & That Event Rentals harmless and free from any and all liability of any and every nature whatsoever, arising out of the use, maintenance, or return of the equipment. It is the renter's responsibility to notify guests that This & That Event Rentals will be free from all liability arising from the use/misuse of rentals.
- 4. The Renter agrees to pay interest at the rate of 18% per annum or at the highest rate permitted by law, whichever is greater, upon all delinquent accounts, and further agrees to pay upon demand, all reasonable collection costs and attorney's fees incurred in collections of the Renter's account, or in enforcing any of the terms of their contract.
- 5. The failure of This & That Event Rentals at any one or more times to insist upon strict performance by the Renter of the terms and conditions of their contract shall not be construed as a waiver of This & That Event Rentals' right to demand strict compliance.

Signature	Date
Print Name	